

Community Letting Policy

Tenant score card

1)	Rent payment History. Comment on arrears position and payment frequency.
	Score out of 5
2)	Compliance with lease terms. Comment on standard of repairs, maintenance, Health & Safety compliance and use.
	Score out of 5
3)	Community use. Comment on the need and the demand of the services provided by the tenant.
	Score out of 5
4)	Occupancy level. Comment on how many days/ hours per week the property is being used.
	Score out of 5
5)	Tenant funded alterations. Comment on any improvements or alterations that the tenant has made during the term of the lease.
	Score out of 5
6)	Landlord and tenant relations. Comments on the relationship between the landlord and tenant including correspondence.
	Score out of 5
7)	Tenant and neighbour relations. Comment on the relationship between the tenant and local residents including any disputes.
	Score out of 5



SignedAsset Manager
Date
CheckedGroup Head of Assets
Date
Reviewed by Ward Councillors